New Zoom Security Changes and Telehealth

IT has recently made changes to the Zoom configuration to increase the security of scheduled meetings throughout UCSF. Because telehealth encounters are not scheduled in Zoom, your use of Zoom with patients will not be affected.

However, if you schedule other types of Zoom meetings, it is important that you use a meeting ID that is generated automatically, and NOT your Personal Meeting ID. The default settings are correct; to avoid disrupting your telehealth workflow, do not change them.

If scheduling through Outlook, you may see:

![Image of Zoom configuration settings]

- **This is correct.**
- **Do not select this.**
- Check this box to always use these settings.

If scheduling through Zoom:

![Image of Zoom configuration settings]

- **This is correct.**
- **Do not select this.**