New Zoom Security Changes and Telehealth

UCSF Health
Telehealth
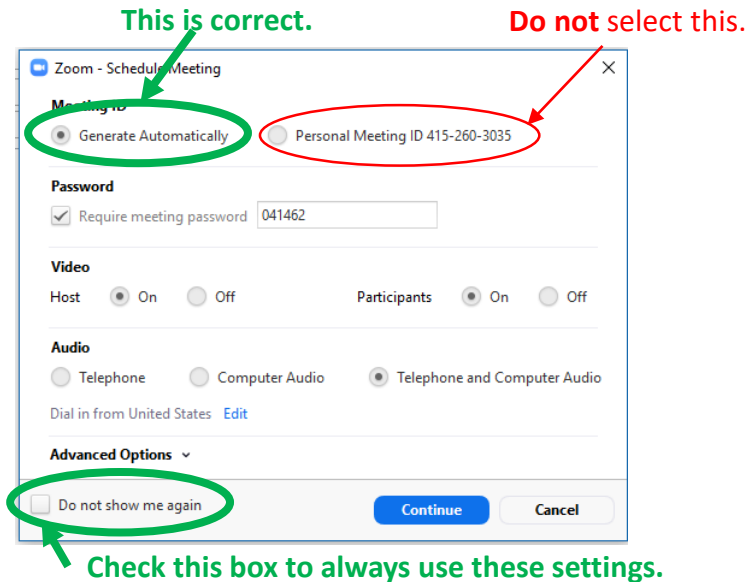Resource Center

IT has recently made changes to the Zoom configuration to increase the security of **scheduled** meetings throughout UCSF. Because telehealth encounters are not scheduled in Zoom, **your use of Zoom with patients will not be affected.**

However**, if you schedule other types of Zoom meetings**, it is important that you use a meeting ID that is generated automatically, and NOT your Personal Meeting ID. **The default settings are correct**; to avoid disrupting your telehealth workflow, **do not change them.**

If scheduling through Outlook, you may see:

This is correct. **Do not** select this.

Check this box to always use these settings.

If scheduling though Zoom:

This is correct.
Do not select this.