

Workflow Referral from Community PCP with Community Connect APeX for Drive Through Testing

V2. 4.23.2020

Owners: Lee Atkinson-McEvoy MD and Michael Helle NRP/CCP/FP-C, MHA, MBA



Screening Questions and Risk Factors:

Meets the following for considering testing:

- **Respiratory complaints plus any of the following:**
 - Fever (objective or subjective)
 - New cough or Dyspnea
 - Myalgias or flu like illness
 - Loss of taste or smell
 - Nausea, vomiting or diarrhea
 - Other clinical concern for COVID-19 including conjunctivitis, petechiae, acral vasculitic rash
- **OR Mild respiratory symptoms** (rhinorrhea, congestions, sore throat, cough) plus risk factors **1,2,3**

¹Environmental risks

- High-risk travel or known COVID-19 exposure within 14 days
- High-risk setting (dormitory, outpatient dialysis, radiation oncology, infusion center)

²Patient-related risks

- Immunocompromised (oncology, transplant, immunosuppressive meds, other known immunodeficiency)
- Chronic lung disease
- End stage renal disease
- Diabetes

Household high-risk contact

- Age > 60 years
- Immunocompromised (oncology, transplant, immunosuppressive meds, HIV, other known immunodeficiency)
- Pregnancy
- Chronic lung disease
- Cirrhosis
- Cardiovascular disease
- End stage renal disease
- Diabetes
- Hypertension

Provider determines risk for Covid-19 diagnosis and test needed using screening questions and risk factors (see box to left) and documents in chart.



Provider Orders Test:

COVID-19 RNA, Qualitative

- Defaults to NP/OP pooled swab.
- Select Patient Status: Meets symptomatic criteria
- If additional viral RNA testing (RSV/flu/Respiratory Viral Panel) desired, this can be ordered from the same swab. **NOTE: Please inform parent of additional tests being ordered and payment for RVP or additional RSV/Influenza is subject to insurance coverage rules.**

Provider Places referral to Ambulatory Drive Through Testing through:

- Ambulatory Referral to Respiratory Screening Clinic or Testing Only Appointment (UCSF ONLY).
- Select Testing only
- Select swab only
- Select No to Patient is an employee question
- Provider tells patient/parent/legal guardian to expect call within a few hours from the Drive Through testing unit with appointment day and time and instructions.

UCSF Drive Through Scheduling Team:

- Contacts parent/legal guardian to schedule test
- Verbal consent of parent/legal guardian for test and financial liability
- Provides instructions on Test schedule and arrival.

Pediatric Covid Test Result Team:

- **Negative Test**
 - PCP/Referring Provider gets result through APeX In Basket
 - PCP calls patient with negative result
- **Positive Test**
 - PCP/Referring Provider sees result through APeX In Basket
 - PCP calls patient with positive result
 - Patient receives confirmatory call with positive result from UCSF MD
 - Patient receives daily symptom check until day 14 from onset of symptoms from UCSF Pediatric Covid Test Result Team (**Can be declined by PCP**)