Workflow Referral from Community PCP for Drive Through Testing

V2. 4.22.2020  Owners: Lee Atkinson-McEvoy MD and Michael Helle NRP/CCP/FP-C, MHA, MBA

Provider determines risk for Covid-19 diagnosis and test needed using screening questions and risk factors (see box to left) and documents on referral form. Provider indicates if requesting Respiratory Viral Panel (RVP) on form (Provider informs parent/legal guardian test may RVP may not be covered by insurance).

Provider Faxes Referral form to Drive Through Testing Scheduling Site:
Fax: (415) 514-8095   PROVIDER ONLY PHONE NUMBER (415) 514-2850

Screening Questions and Risk Factors:
Meets the following for considering testing:
• Respiratory complaints plus any of the following:
  o Fever (objective or subjective)
  o New cough or Dyspnea
  o Myalgias or flu like illness
  o Loss of taste or smell
  o Nausea, vomiting or diarrhea
  o Other clinical concern for COVID-19 including conjunctivitis, petechiae, acral vasculitic rash
• OR Mild respiratory symptoms (rhinorrhea, congestions, sore throat, cough) plus risk factors 1,2,3

1Environmental risks
• High-risk travel or known COVID-19 exposure within 14 days
• High-risk setting (daycare, dormitory, outpatient dialysis, radiation oncology, infusion center)

2Patient-related risks
• Immunocompromised (oncology, transplant, immunosuppressive meds, other known immunodeficiency)
• Chronic lung disease
• End stage renal disease
• Diabetes

Household high-risk contact
• Age> 60 years
• Immunocompromised (oncology, transplant, immunosuppressive meds, HIV, other known immunodeficiency)
• Pregnancy
• Chronic lung disease
• Cirrhosis
• Cardiovascular disease
• End stage renal disease
• Diabetes
• Hypertension

Drive Through Test Scheduling Site:
• Obtains Verbal Consent for test with parent/legal guardian
• Orders Test:
  o COVID-19 RNA, Qualitative
  o RVP ordered if requested
  o Uses PCP name in Referring Provider slot
  o Orders per Protocol using UCSF MD name for lab.
• Schedules patient for Drive Through Test
• Informs Patient about arrival time and instructions

UCSF Pediatric Covid Test Result Team:
• Negative Test
  o Patient receives call with negative result
  o PCP/Referring Provider gets result through MD Link or Care Everywhere
• Positive Test and RVP results (all)
  o PCP/Referring Provider gets call with positive result for COVID and RVP results. Also available through MD Link or Care Everywhere
  o Patient receives call with positive result from UCSF MD
  o Patient receives daily symptom check until day 14 from onset of symptoms from UCSF Pediatric Covid Test Result Team (Can be declined by PCP)