

# Masking/Glove Guidelines for COVID-19 Screeners in Clinical Setting V5 Date: 2/15/22

Screener role related to mask/glove guidelines:

- Utilize this guideline when someone presents to screening station wearing masks/gloves and for any refusals
- Assist in dispensing masks to all who enter UCSF clinical settings per UCSF Universal Masking Policy and SF Ordinance C19-07c
- Refer Employees/Physicians/Students to their supervisor when concerns exist regarding PPE, Infection Control Standard Precautions and Transmission Based Isolation Policy 1.1 and/or CDC recommendations <https://www.cdc.gov/handhygiene/providers/index.html> or <https://www.cdc.gov/infectioncontrol/basics/transmission-based-precautions.html>
- Escalate any concerns and issues to Screening Shift Lead or Nursing/House Supervisor

	Employees/Physicians/ Students/Vendors	Patients/Visitors	Campus Employees
Universal Masking Policy Requirement	Surgical mask required at all times for all employees/physicians/Students/Vendors	Surgical mask required at all times for all patients/visitors. *Exception: patients who report they have trouble breathing or a medical contraindication/ provider instruction to not wear a mask.	Face Covering required per the SF City/County Ordinance C19-12 in campus setting.  Surgical mask required in clinical areas.
Mask Allowance	One mask per person upon initial entry and clinical screen. Replacement obtained on unit/department.	One mask per person upon initial entry and clinical screen.	One mask per person upon initial entry if no face covering in place. Encourage all to bring their own face covering if not entering clinical setting.
Mask Types	Response	Response	Response
<p>Surgical Mask</p> 	<p><b>Required</b></p> <p><b>Action:</b> Provide one mask</p> <p>If arrive in hospital-issued mask, ok to keep and use per UCSF PPE "Use and Re-use guidelines". Mask must be intact (no visible holes/ tears and not soiled).</p> <p>Note *Yellow face masks are now available by request for employees experiencing adverse reactions to the blue mask. Call OHS and ask to speak to the triage nurse.</p>	<p><b>Required</b></p> <p>*everyone &gt;12yo, offered to those &gt;2yo, no mask for all children &lt;2yo</p> <p><b>Action:</b> Provide one mask</p> <p>If arrive in mask, ok to keep and use. Mask must be intact (no visible holes/ tears and not soiled).</p> <p>If arrive with tracheostomy, provide mask for face and additional mask to cover tracheostomy site.</p> <p><b>If refusal: Patient</b> can refuse mask based only on exceptions in policy. Allow entry.</p> <p><b>If refusal: Essential Visitor</b> Deny entry.</p>	<p><b>Required if in clinical area</b></p> <p><b>Action:</b> Provide one mask</p> <p>If arrive in mask, ok to keep and use per UCSF PPE "Use and Re-use guidelines". Mask must be intact (no visible holes/ tears and not soiled).</p> <p>Note *Yellow face masks are now available by request for employees experiencing adverse reactions to the blue mask. Call OHS and ask to speak to the triage nurse.</p>
<p>Cloth Mask/Face Covering</p> 	<p><b>Not allowed</b></p> <p><b>Action:</b> Ask to replace with surgical mask</p> <p>If refusal, request employee speak with supervisor to discuss mask requirements. Escalate to Shift Lead or Nursing/House Supervisor. Deny entry.</p> <p>Once surgical mask is applied, allow entry.</p> <p>Note *For employees, it is NOT ok to wear a cloth mask under OR over the surgical mask</p>	<p><b>Ask to Replace or cover with Surgical Mask</b></p> <p><b>Action:</b> Ask to replace or cover with surgical mask</p> <p><b>If refusal: Patient</b> can refuse mask based only on exceptions in policy. Allow entry.</p> <p><b>If refusal: Essential Visitor:</b> Deny entry.</p> <p>Note *Patients and visitors should be encouraged to switch to just a clean surgical mask. If they refuse, <b>can put clean surgical mask over cloth mask.</b></p>	<p><b>Allowed in non-clinical setting</b> <b>Not allowed in clinical setting</b></p> <p><b>Action:</b> Ask to replace with surgical mask if in clinical area</p> <p>If refusal, request employee speak with supervisor to discuss mask requirements. Escalate to Shift Lead or Nursing/House Supervisor. Deny entry.</p> <p>Once surgical mask is applied, allow entry.</p> <p>Note *It is NOT ok to wear a cloth mask under OR over the surgical mask</p>

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Respirators (e.g., N95 or other): <b>with</b> valve or filter  	<p><b>Not allowed</b></p> <p>*This is due to risk posed by unfiltered exhaled air. Not approved by SF Health Order or UCSF Mask Policy.</p> <p><b>Action:</b> Ask to replace with surgical mask</p> <p><b>If refusal:</b> request employee speak with supervisor to discuss mask requirements. Escalate to Shift Lead or Nursing/House Supervisor. Deny entry.</p>	<p><b>Not allowed</b></p> <p>*This is due to risk posed by unfiltered exhaled air. Not approved by SF Health Order.</p> <p><b>Action:</b> Ask to replace with surgical mask</p> <p><b>If refusal: Patient</b> ask to place surgical mask over valve. If refusal is due to shortness of breath or patient has copy of order by provider to not wear, allow entry.</p> <p>If continued refusal without symptoms or order, allow entry.</p> <p><b>If refusal: Essential Visitor:</b> ask to place surgical mask over valve. If refusal, deny entry and provide copy of SF City/County Health Order</p>	<p><b>Not allowed</b></p> <p>*This is due to risk posed by unfiltered exhaled air. Not approved by SF Health Order.</p> <p><b>Action:</b> Ask to replace with surgical mask</p> <p><b>If refusal:</b> request employee speak with supervisor to discuss mask requirements. Escalate to Shift Lead or Nursing/House Supervisor. Deny entry.</p>
Respirators (e.g., N95, N99, KN95, others) <b>without</b> valve  	<p><b>Allowed</b></p>	<p><b>Allowed</b></p> <p>*Request that they cover with clean surgical mask *Can offer duckbill N-95 mask upon request</p>	<p><b>Allowed</b></p> <p>*Request that they cover with clean surgical mask *Can offer duckbill N-95 mask upon request</p>
PAPR/CAPR  	<p><b>UCSF Personnel: ask to replace</b> <b>Non-UCSF personnel (vendors, ambulance staff, others): allowed</b></p> <p><b>Action:</b> UCSF personnel: in an effort to preserve PAPR/CAPR for high risk procedures &amp; areas per Universal Mask policy, offer surgical mask.</p> <p><b>If refusal:</b> request employee speak with supervisor to discuss mask requirements. Allow entry.</p>	<p><b>Allowed</b></p> <p>*In effort to conserve PPE, do not offer a surgical mask</p>	<p><b>Allowed</b></p> <p>*In effort to conserve PPE, do not offer a surgical mask and request employee speak with supervisor to discuss mask requirements.</p>

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Glove Type			
<p>Latex or Latex Free Gloves</p> 	<p><b>Not allowed</b></p> <p>*Per UCSF Infection Control Standard Precautions and Transmission Based Isolation Policy 1.1 &amp; CDC guidelines</p> <p><b>Action:</b> Ask to remove and discard gloves then clean hands</p> <p><b>If refusal by UCSF personnel:</b> request employee speak with supervisor to discuss PPE requirements. Escalate to Shift Lead or Nursing/House Supervisor. Deny Entry.</p> <p><b>If refusal by vendors/Non-UCSF personnel:</b> escalate to Shift Lead or Nursing/House Supervisor. This will be reported to their company. Deny Entry.</p> <p>Note *Replacement gloves <b>not</b> provided due to PPE conservation efforts</p>	<p><b>Not allowed</b></p> <p>*Per CDC recommendations/guidelines</p> <p><b>Action:</b> Ask to remove and discard gloves then clean hands</p> <p><b>If refusal:</b> escalate to Shift Lead who will review glove FAQ.</p> <p>If continued refusal after discussion with Shift Lead, deny entry.</p> <p>Note *Replacement gloves <b>not</b> provided due to PPE conservation efforts</p>	<p><b>Not allowed</b></p> <p>*Per CDC recommendations/guidelines</p> <p><b>Action:</b> Ask to remove and discard gloves then clean hands</p> <p><b>If refusal:</b> by UCSF personnel, request employee speak with supervisor to discuss PPE requirements. Escalate to Shift Lead or Nursing/House Supervisor. Deny Entry.</p> <p>Note *Replacement gloves <b>not</b> provided due to PPE conservation efforts</p>
<p>Cloth/ Leather Gloves</p> 	<p><b>Not allowed</b></p> <p>*Per UCSF Infection Control Standard Precautions and Transmission Based Isolation Policy 1.1 and CDC recommendations/guidelines</p> <p><b>Action:</b> Ask to remove gloves, store in personal belongings/pocket then clean hands</p> <p><b>If refusal by UCSF personnel:</b> request employee call manager to discuss and reinforce PPE requirements. Escalate to Shift Lead or Nursing/House Supervisor. Deny Entry.</p> <p><b>If refusal by vendors/Non-UCSF personnel:</b> who say they are required to wear them, ask to remove gloves, clean hands and then reapply when they do the activity that requires gloves. Allow entry.</p>	<p><b>Not allowed</b></p> <p>*Per CDC recommendations/guidelines</p> <p><b>Action:</b> Ask to remove gloves, store in personal belongings then clean hands</p> <p><b>If refusal:</b> escalate to Shift Lead who will review glove FAQ.</p> <p>If continued refusal after discussion with Shift Lead, deny entry.</p>	<p><b>Not allowed</b></p> <p>*Per CDC recommendations/guidelines</p> <p><b>Action:</b> Ask to remove gloves, store in personal belongings/pocket then clean hands</p> <p><b>If refusal:</b> request employee call manager to discuss and reinforce PPE requirements. Escalate to Shift Lead or Nursing/House Supervisor. Deny Entry.</p>