

Target audience: **Adult** Ambulatory Services **not** utilizing Prepare Clinic
 Purpose: Pre-procedure / pre-admission COVID screening & testing

KEY INFORMATION

COVID Hotline(415-514-7328)
 Monday-Friday: 8am-5pm; Saturday-Sunday: 8-2pm

VACC Hours of Operation: Now consolidated into the RSCs. Monday-Sunday 8am-5pm

Provider Only Central Scheduling Line

- Providers requesting RSC appts should use the smartphrase covidadultremotetriage for their patients & must put in a referral in Apex "Ambulatory Referral to COVID Testing Appointment or Respiratory Screening Clinic (UCSF ONLY)." Please note that if making a nurse-only visit, a future order for COVID testing must also be placed.
- For urgent RSC scheduling needs feel free to call 415-514-2850 scheduling questions (RSC appts still require a referral even when calling) Hours of operation: Monday-Friday 8am-5pm; Saturday-Sunday 8am-5pm

Mobile Testing (Laurel Heights)
 Monday-Sunday 9am-5pm

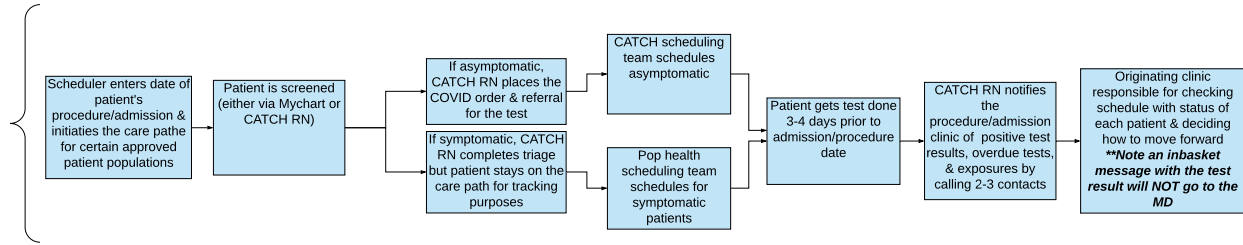
Adult Respiratory Screening Clinics (RSCs)

****Backline #s listed below are only for non-RSC clinics sending patients screening positive for COVID symptoms directly to RSCs for walk-ins with the "Clinic to RSC Passport."**

- Mount Zion RSC; Backline: 415-885-3549
 Monday-Friday 8-12 & 12:30-5pm 1600 Divisadero Ave, 2ndFloor of the Cancer Center San Francisco, CA 94115
- Parnassus RSC; Backline: 415-353-2138
 Monday-Sunday 8-12 & 12:30-5pm
 NOTE NEW LOCATION
 400 Parnassus 1st Floor San Francisco, CA 94143
- Mission Bay RSC; Backline: 415-514-4085
 Monday-Friday 8-12:30 & 1-5pm; closed at lunch 1825 4th street, 4th floor, Gateway Medical Building San Francisco, CA 94158

Notes:
 UCSF recently launched a new centralized COVID workflow to screen, test, and track patients prior to procedures and admissions. We are calling this effort the COVID Assessment, Testing, and Coordination Hub (CATCH), and the team consist of a central group of expert RNs. This **service went live for adult patients that NOT going through the Prepare clinic that have been approved for asymptomatic COVID testing.** The purpose is to streamline the process and reduce the burden in the ambulatory clinics of this additional work due to COVID. We hope to expand this centralized service to other patient populations in the near future.

Preferred workflow for most Adult admissions & procedures not utilizing Prepare clinic.



For Adult admissions & procedures not going through Prepare that are unable to use the CATCH team process

