

Expansion of UCSF Radiology Services - May 4

To support efforts to resume medical care that has been delayed as a result of COVID-19, the [UCSF Department of Radiology and Biomedical Imaging](#) will return to scheduling of all ordered imaging examinations.

Capacity for imaging services is being expanded starting on **May 4th** by extending weekday hours, providing weekend availability and opening sites that have been closed through the pandemic. The Bay Area shelter-in-place order, recently extended through May 31st, makes it clear that medical services should be fully accessible to patients.

Operational Changes:

- Imaging orders placed after May 4th will no longer require answering the COVID question (APEX orders). Schedulers will prioritize orders based on provider direction.

Scheduling Imaging Studies

- Ask your patients to call [Radiology Central Scheduling](#) to book their appointment: **(415) 353-3900**
- Alternatively, practice Coordinators (those with existing privileges) have the ability to direct schedule radiology exams
- If you are unable to find time for a needed exam, please reach out to the modality managers:

MRI - Craig.Devincent@ucsf.edu	Fluoro, Dexa, X-Ray - Alpana.PatelCamilli@ucsf.edu or Jeff.Geiger@ucsf.edu
CT - Jessica.Pfannenstiel@ucsf.edu	Ultrasound - Chelsy.Coco@ucsf.edu
Molecular Imaging & Therapeutics - Michelle.Swenson@ucsf.edu	Breast Imaging - Amy.Vincent@ucsf.edu

- For general questions, please contact Liz Aron (Elizabeth.aron@ucsf.edu)

Safety in Imaging

Our highest priority remains the safety of our patients and staff. Rigorous infection control and physical distancing protocols have been implemented at all of our outpatient sites. Department leaders are closely monitoring our outpatient operations to ensure that new safety protocols are followed closely as we return to normal activity.

These new infection control and physical distancing protocols include:

- Physical distancing in all imaging centers
- Masks for all patients and visitors
- Strict hygienic cleaning of resources and facilities between patients
- Minimizing check-in procedures and waiting times in imaging facilities

New! LifenImage Patient Image Upload Option

Patients can now independently upload their radiology images to the LifenImage medical image sharing platform. This allows departments to easily access their patient's images online and eliminates the need to provide patients with a LifenImage login or for patients to bring images in on a CD. Departments currently using LifenImage will not see a change in process. Patients instruction and upload option are found [here](#). Received images will be processed and viewable in our systems within 2-3 days. Questions or concerns about LifenImage? Please email [Mandy Gilbert](#).