

## WHAT STEPS ARE BEING TAKEN TO HELP OUR WORKFORCE WHO ARE EXPERIENCING CHILDCARE DIFFICULTIES?

As a reminder, all faculty, trainees and now essential on-site staff who do not have alternative child care options, access services through [UCSF's Back Up Care program](#).

- This program provides In-home child care (for all age groups) as well as center-based child care at UCSF's University Child Care Center at Mission Bay and Laurel Heights Child Development Center (for children aged 2 months – 5 years).
- Currently each enrollee receives 20 days of care per academic year. Co-pays apply.

The UCSF community also has access to [Sittercity](#), a web resource that can be utilized to search for child and elder care without a registration fee. If UCSF's Back up care cannot accommodate your in-home request, Sittercity caregivers can be used to locate out-of-network care.

- To learn more and register for the program, and be connected with personnel who can assist you with the options available to you, please visit [this website](#).

The community is also responding with multiple offers to help with child care:

- The City and County of San Francisco opened school-aged emergency childcare services for health care and low-income workers through SF Parks & Rec and have availability. All essential UCSF employees who must work on site and don't have alternative options can utilize these centers.
  - If you are interested in emergency care while you work, visit the [information and registration link page](#). If you have trouble registering you can email [rpinfo@sfgov.org](mailto:rpinfo@sfgov.org), or, you can call 1-628-652-2900, Monday–Friday, 8:30 a.m. to 5:30 p.m. (Reference access code: **954322**)
  - Registration is on a site-by-site basis, but once attending a particular site, you may not change sites. If your chosen site is full, please choose another site. If all the sites you are interested in are full, please visit [DCYF.org](http://DCYF.org) for other services you may be able to access
- The Spanish immersion HolaKids pre-schools in the Bay Area opened emergency child care today with capacity for essential workers only.  
Anyone interested can email [admin@languageinaction.com](mailto:admin@languageinaction.com) with “Essential worker child care request” in the subject line, and mention UCSF as a community reference.

Graduate students who are interested in being a part of the child care workforce, can sign up for free at: <https://www.sittercity.com/sitter/account>. We will be providing instructions to students and other UCSF volunteers on how to designate themselves as “affiliated” with UCSF.

The UCSF community can continue to utilize [UCSF's Child Care Referral Service](#) for assistance finding licensed child care.