

Dear Benioff Children's Hospital Caregiver:

The wellbeing of your child and you are very important to us. Our hospital has strict guidelines to help keep you safe which are explained in this letter. These requirements may be different than what you are used to at home or in the community. Thank you for following our rules.

Due to your or your child's COVID situation, we need you to take additional precautions while visiting here at the hospital. Expert clinicians have reviewed your case, and here are the requirements for you to follow:

- Your child will be placed on novel respiratory isolation.
- Personal Protective Equipment—you must wear a surgical mask at all times in the hospital, even while alone with your child in their room. You may also choose to wear an N-95 mask for additional protection.
- You may come and go from the hospital according to our normal visiting policy, including having two caregivers visit during normal visiting hours.
- Do not spend time in common spaces such as the Center for Families, Family Lounge, gift shop, or cafeteria. Meal trays will be provided for you.

For information about COVID exposures in the community setting and how to keep loved ones safe in your home environment, please refer to this webpage:

<https://www.sfdph.org/dph/COVID-19/Isolation-and-Quarantine.asp#whatareIQ>

We recognize this is a stressful time and your child's healthcare team is available for questions. For other issues, contact Patient Relations at (415) 353-1936 or via email patient.relations@ucsf.edu.