

Dear BCHSF Caregiver,

We appreciate your cooperation with the screening process and your participation in keeping your loved one and our BCHSF community safe. Please follow these steps to expedite testing for COVID-19 and other respiratory viruses so we can assist in getting you back to your child's bedside as quickly as possible.

1. The nursing leader has requested that the COVID team call you to schedule testing for COVID-19. Please have your phone ready and answer unfamiliar phone calls.
2. Have your insurance card available.
3. You will be asked for the name of the Birth Center or pediatric patient's name and unit location.
4. Follow the instructions from the nurse on where to report to get tested.

Following your test, you will receive a call with your results or you can view them on MyChart.

If your test is negative, you will be given a clearance letter to be able to return to the bedside 24 hours after your symptoms have resolved. If there is no alternative caregiver available, you may be able to remain at the bedside while waiting for results.

If your test is positive, our COVID Results, Information and Short-term Management (CRISM) Team will check in with you regularly via phone and will work with your UCSF medical team to manage your symptoms. You will need a clearance letter before you can return to your child's bedside.

Please let the House Supervisor or nurse manager of your child's unit know if you have any questions.

Thank you,

Benioff Children's Hospital San Francisco Administration