

**UCSF Health
V.16
Last Modified:
8.06.2020**

UCSF Health COVID-19 Ambulatory NON-Respiratory Screening Clinics Workflow for Symptomatic Adults

*Subject to modification - Refer to UCSF Infection Control Website for version updates
Owners: Susan Smith, MD & Bryn Boslett, MD*

**Guidelines cannot
replace
personalized
evaluation and
management
decisions based on
individual patient
factors**

Target Audience: UCSF Health Adult Primary and Specialty Clinic Staff & Providers

KEY INFORMATION

COVID Hotline(415-514-7328)

Monday-Friday: 8am-5pm; Saturday-Sunday: 8-2pm

VACC Hours of Operation: Now consolidated into the RSCs.

Monday-Sunday 8am-5pm

Provider Only Central Scheduling Line

1. Providers requesting RSC appts should use the smartphrase covidadultrmotetriage for their patients & must put in a referral in Apex "Ambulatory Referral to COVID Testing Appointment or Respiratory Screening Clinic (UCSF ONLY)." Please note that if making a nurse-only visit, a future order for COVID testing must also be placed.

2. For urgent RSC scheduling needs feel free to call 415-514-2850 scheduling questions (RSC appts still require a referral even when calling) Hours of operation: Monday-Friday 8am-5pm; Saturday-Sunday 8am-5pm

Mobile Testing (Laurel Heights)

Monday-Sunday 9am-5pm

Adult Respiratory Screening Clinics (RSCs)

****Backline #s listed below are only for non-RSC clinics sending patients screening positive for COVID symptoms directly to RSCs for walk-ins with the "Clinic to RSC Passport."**

-Mount Zion RSC; Backline: 415-885-3549

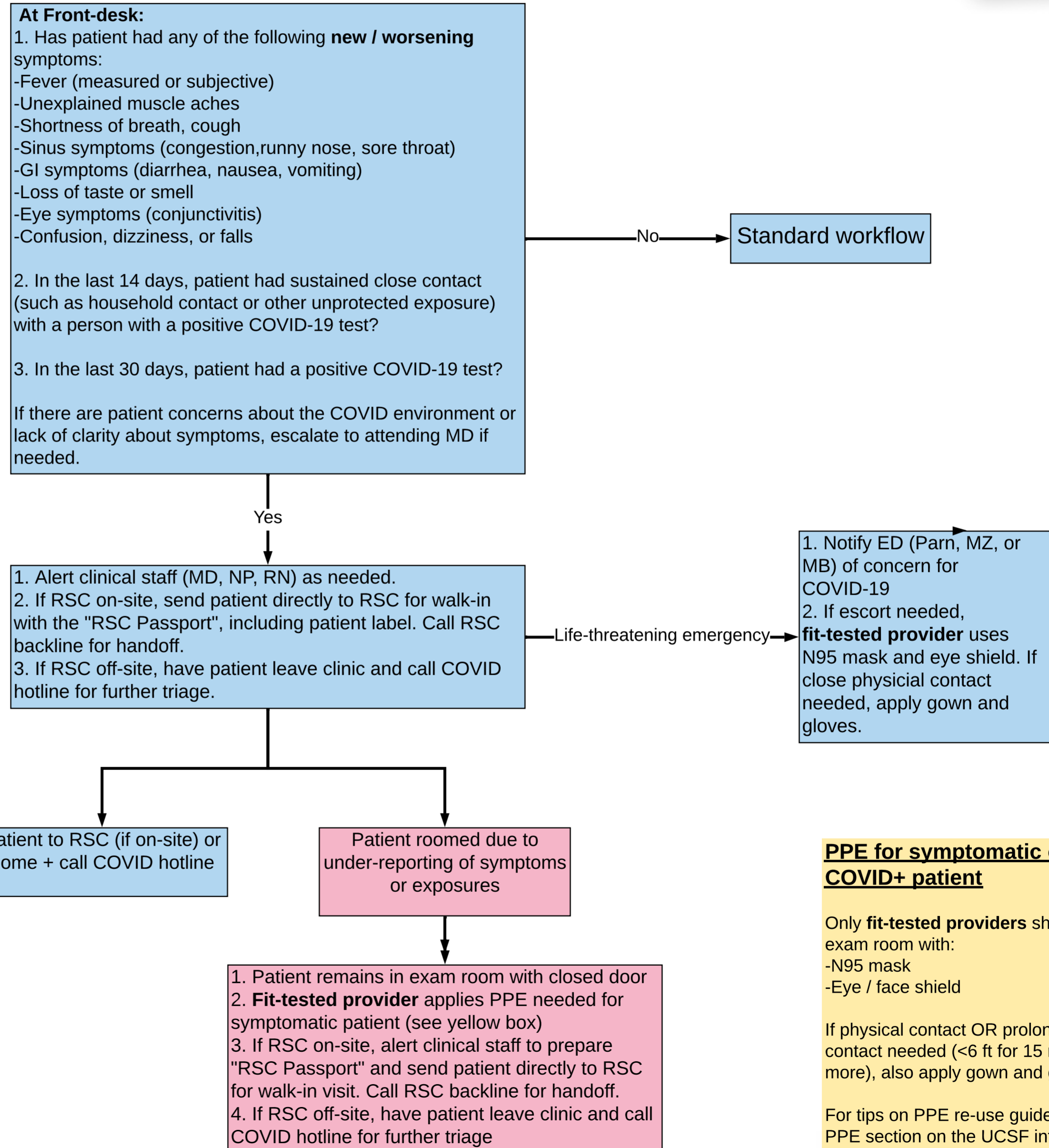
Monday-Friday 8-12 & 12:30-5pm
1600 Divisadero Ave, 2ndFloor of the Cancer Center San Francisco, CA 94115

-Parnassus RSC;Backline: 415-353-2138

Monday-Sunday 8-12 & 12:30-5pm
****NOTE NEW LOCATION****
400 Parnassus 1st Floor San Francisco, CA 94143

-Mission Bay RSC;Backline: 415-514-4085

Monday-Friday 8-12:30 & 1-5pm; closed at lunch
1825 4th street, 4th floor, Gateway Medical Building San Francisco, CA 94158



PPE for symptomatic or known COVID+ patient

Only **fit-tested providers** should enter exam room with:
-N95 mask
-Eye / face shield

If physical contact OR prolonged close contact needed (<6 ft for 15 mins or more), also apply gown and gloves

For tips on PPE re-use guidelines, see PPE section on the UCSF infection control coronavirus website.