Target Audience: UCSF Health Adult Primary and Specialty Clinic Staff & Providers

At Front Desk:
1. Has patient had any of the following new / worsening symptoms:
   - Fever (measured or subjective)
   - Unexplained muscle aches
   - Shortness of breath, cough
   - Sinus symptoms (congestion, runny nose, sore throat)
   - GI symptoms (diarrhea, nausea, vomiting)
   - Loss of taste or smell
   - Eye symptoms (conjunctivitis)
   - Confusion, dizziness, or falls
2. In the last 14 days, patient had sustained close contact (such as household contact or other unprotected exposure) with a person with a positive COVID-19 test?
3. In the last 30 days, patient had a positive COVID-19 test?
   - If there are patient concerns about the COVID environment or lack of clarity about symptoms, escalate to attending MD if needed.

4. Alert clinical staff (MD, NP, RN) as needed.
5. If RSC on-site, send patient direct to RSC for walk-in with the “RSC Passport”, including patient label. Call RSC backline for handoff.
6. If RSC off-site, have patient leave clinic and call COVID hotline for further triage.

1. Patient remains in exam room with closed door
2. Fit-tested provider applies PPE needed for symptomatic patient (see yellow box)
3. If RSC on-site, alert clinical staff to prepare “RSC Passport” and send patient directly to RSC for walk-in visit. Call RSC backline for handoff.
4. If RSC off-site, have patient leave clinic and call COVID hotline for further triage

PPE for symptomatic or known COVID+ patient

Only fit-tested providers should enter exam room with:
- N95 mask
- Eye / face shield

If physical contact OR prolonged close contact needed (≤ 6 ft for ≤ 15 mins or more), also apply gown and gloves

For tips on PPE re-use guidelines, see PPE section on the UCSF infection control coronavirus website.