

**UCSF Health  
V.8  
Last Modified:  
3.27.2020**

**UCSF Health COVID-19 Ambulatory**  
**On-site Workflow for Adult NON-Respiratory Screening Clinics**  
*Subject to modification - Refer to UCSF Infection Control Website for version updates*  
*Owners: Susan Smith, MD & Bryn Boslett, MD*

**Guidelines cannot  
replace  
personalized  
evaluation and  
management  
decisions based on  
individual patient  
factors**

**Target Audience: UCSF Health Adult Primary and Specialty Clinic Staff & Providers**

**KEY INFORMATION**

**COVID Hotline** (415-514-7328)

**Hours of Operation:** Monday-Friday: 8-5pm; Saturday-Sunday: 8-2pm

**Adult Respiratory Screening Clinics (RSCs)**

**\*\*Backline #s listed below are only for non-RSC clinics sending patients screening positive for COVID symptoms (those that are already on campus) directly to RSCs for walk-ins with the "Clinic to RSC Passport."**

**-Parnassus RSC Open now;**

Backline: 415-353-2138; Frontline: 415-353-2602

**Hours of operation:** M-F, 8-6pm (Open Sat, 3/28 from 8-6pm)

400 Parnassus Ave, First Floor San Francisco, CA 94122

**-Mount Zion RSC Open now;**

Backline: 415-885-3549

**Hours of operation:** 7-days per week, 8-6pm (Closed Sat, 3/28)

1600 Divisadero Ave, 2ndFloor of the Cancer Center San Francisco, CA 94115

**-Mission Bay RSC Open now;**

Backline: 415-514-4085

**Hours of operation:** 7-days per week, 8-6pm (Closed this weekend 3/28-3/29)

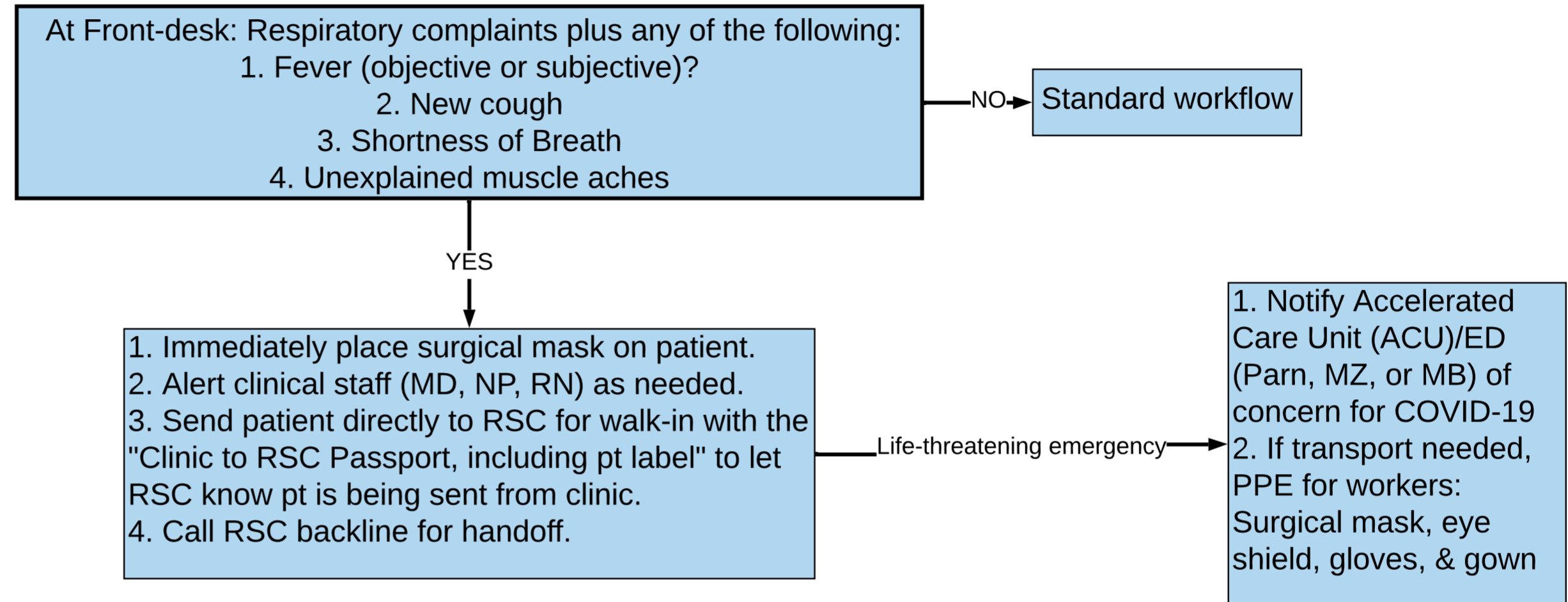
1825 4th street, 4th floor, Gateway Medical Building San Francisco, CA 94158

**Provider Only Central Scheduling Line**

1. Providers requesting RSC appts must use the smartphrase **covidadultremotetriage** for their pts & must put in a referral in Apex

2. RSC appts require a referral - For urgent RSC/VACC scheduling questions providers may call this provider-facing line 415-514-2850; **DO NOT DISTRIBUTE THIS PHONE # TO PTS**

Hours of operation: 7 days per week, 8-6pm



**Personal Protective Equipment (PPE)**

**General Tips**

Place surgical mask on patient

**immediately**

For healthcare worker, wear surgical mask, eye shield, gown, & gloves if having physical contact with patient.

**N95 + eye shield or PAPR are required for obtaining swabs only. Perform hand hygiene before and after any contact.**

For tips on PPE re-use guidelines, see PPE section on the UCSF infection control coronavirus website.

**\*\*NON-RSC clinics are no longer able to further evaluate & triage in-person potential COVID patients in non-RSC clinic exam rooms. The reason for this is due to the limited availability of testing materials and PPE.**