

UCSF Health COVID-19 Algorithm for On-site Respiratory Evaluation in Adult Respiratory Screening Clinics (RSCs) & Accelerated Care Units (ACUs)

Subject to modification - Refer to UCSF Infection Control Website for version updates
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UCSF Health
 V.17
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Guidelines cannot replace personalized evaluation and management decisions based on individual patient factors

Target Audience: Respiratory Screening Centers (RSC) and Ambulatory Care Units (ACU)

COVID-19 RNA test specimens require a pooled OP+NP/Mid-Turbinate swab specimen

Acceptable testing methods:

1. Flocked swab Nasopharyngeal (NP) plus oropharyngeal (OP)
2. Flocked swab Mid-Turbinate plus OP
3. Synthetic Swab Mid-Turbinate plus OP

- All tests can be requested through the same Apex order for COVID-19 RNA
- RVP and COVID-19 RNA testing should be done on the same swab
- Order either RVP or rapid flu/RSV, not both

Has any of the following **new / worsening** symptoms:
 1. Fever (100F or greater, or subjective)
 2. Unexplained muscle aches
 3. Respiratory symptoms (shortness of breath, cough)
 4. URI symptoms (sinus congestion, runny nose, sore throat)
 5. GI symptoms (diarrhea, nausea, vomiting)
 6. ENT symptoms (loss of taste or smell)
 7. Eye symptoms (conjunctivitis)
 8. Altered mentation (confused, dizziness, falls)

No → Standard work flow

Yes
 1. Place in single room with door closed. Patient escort wears surgical mask, eye shield, gown, and gloves if there is direct patient contact.
 2. Place **AGP in Progress Isolation** sign on door.
 3. HCW entering room to use gloves, gown, N95 mask and eye protection
 4. Triage acuity of patient (vitals, brief history and risk assessment, exam)

Exclusion Criteria → Known or suspected alternative diagnosis thought unrelated to COVID (e.g., COPD, asthma, underlying CHF, etc)

Stable for clinic assessment

Unstable for clinic assessment

Evaluate patient and consider:
 1. COVID-19 RNA qualitative
 2. Rapid flu/RSV or full RVP
 3. CBC w diff, CMP, CRP, CXR
 All viral tests can be done using the same swab. Order both viral tests, and submit one sample to the lab.
See Yellow Box for details.

1. Notify EMS and ED of intention to transport and concern for COVID-19
 2. Patient wears surgical mask
 3. If escort needed, **fit-tested provider** uses N95 mask and eye shield. If close physical contact needed, apply gown and gloves.

Tests sent as indicated

Stable and suitable for discharge home

Requires admission

1. Provide COVID-19 discharge instructions via one of the following smartphrases: coviddischargeadult
 2. COVID-19 positive: UCSF COVID+ patients will be contacted by the COVID+ Clinical Management team. Result will also be available via MyChart.
 3. COVID-19 negative: MyChart message or phone call to patient. Patient instructed to call their PCP if they need further guidance.

Patient homeless or in shelter: Contact SFDPH for guidance
 Daytime hours: 415-554-2830
 After hours: 415-554-3613
 Patient in nursing home, LTAC, SNF, Assisted living: contact the facility and SFDPH or local health dept
 Patient hemodialysis: contact the dialysis clinic
 Patient lives in dormitory: ask for room isolation pending test result

At the time of admission please notify about concern for COVID-19:
 Adults Transfer Center
 415-353-9166
 Pediatrics
 415-353-1611

KEY INFORMATION

COVID Hotline(415-514-7328)
 Monday-Friday: 8am-5pm; Saturday-Sunday: 8-2pm

VACC Hours of Operation: Now consolidated into the RSCs. Monday-Sunday 8am-5pm

Provider Only Central Scheduling Line

1. Providers requesting RSC appts should use the smartphrase covidadultremotetriage for their patients & must put in a referral in Apex "Ambulatory Referral to COVID Testing Appointment or Respiratory Screening Clinic (UCSF ONLY)." Please note that if making a nurse-only visit, a future order for COVID testing must also be placed.
2. For urgent RSC scheduling needs feel free to call 415-514-2850 (RSC appts still require a referral even when calling) Hours of operation: Monday-Friday 8am-5pm; Saturday-Sunday 8am-5pm

Mobile Testing (Laurel Heights)
 Monday-Sunday 9am-5pm

Adult Respiratory Screening Clinics (RSCs)

****Backline #s listed below are only for non-RSC clinics sending patients screening positive for COVID symptoms directly to RSCs for walk-ins with the "Clinic to RSC Passport."****

-Mount Zion RSC; Backline: 415-885-3549
 Monday-Friday 8-12 & 12:30-5pm
 1600 Divisadero Ave, 2ndFloor of the Cancer Center San Francisco, CA 94115

-Parnassus RSC; Backline: 415-353-2138
 Monday-Sunday 8-12 & 12:30-5pm
 NOTE NEW LOCATION
 400 Parnassus 1st Floor San Francisco, CA 94143

-Mission Bay RSC; Backline: 415-514-4085
 Monday-Friday 8:30-12:30 & 1-5pm; closed at lunch
 1825 4th street, 4th floor, Gateway Medical Building San Francisco, CA 94158