



# UCSF Health COVID-19

January 29, 2021

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## REMINDERS

### TOWN HALLS

Please plan to attend the next UCSF Town Hall next Friday, Feb. 5 from 4-5 p.m. You can access the link [here](#). You can watch last Friday's UCSF Town Hall [here](#).

## COVID-19 UPDATES

### SHOUT OUT TO THE VACCINATION TEAM!

We want to take a moment to recognize the amazing and complex work of everyone working on UCSF Health's vaccination rollout. As with other institutions nationwide, UCSF Health is experiencing insufficient and unpredictable vaccine supplies. Our teams are operating with a few days' worth of vaccines at a time and little clarity on if or when our next doses will arrive. Schedules and processes are complex yet there is strong motivation to keep expanding. At Mission Bay they moved the clinic from Mission Hall to the Rutter Center in less than 12 hours (to make sure no appointment was missed) in order to grow additional capacity.

In addition to offering vaccinations based on public health guidance to employees, learners and patients at highest risk of exposure to COVID-19 or serious illness, UCSF Health was asked on Jan. 13 by the City and County of San Francisco to operate a mass drive-in vaccination clinic in the parking lot of City College.

By Jan. 22, UCSF Health stood up the site and over 500 individuals received their first vaccinations. The site is open to the public, including UCSF Health patients, with the goal of reaching 3,000 daily. These are mammoth tasks that our health system was not designed to do. Yet with our typical UCSF can-do attitude, we designed a system and are ensuring thousands of people can access vaccines quickly.

## QUESTIONS? VACCINATION RESOURCES

For questions about

- UCSF's vaccine rollout, please email [COVIDvaccine@ucsf.edu](mailto:COVIDvaccine@ucsf.edu)
- Vaccine scheduling help, please call 415-476-3307
- Questions about MyChart, call 415-514-6000

To follow the progress of our vaccine rollout, visit the new [COVID-19 Vaccination Summary](#) dashboard ([Pulse Secure VPN](#) required for off-site access).

## NEW CDC GUIDANCE ON SECOND DOSE VACCINES

The Centers for Disease Control and Prevention has updated its guidance on the timing of second doses of both the Pfizer-BioNTech and Moderna COVID-19 vaccines. The CDC continues to recommend administering the second dose as close to 21 days (Pfizer) or 28 days (Moderna) after the first dose as possible. If it is not possible to meet these timelines, both vaccines can be administered up to 6 weeks (42 days) after the first dose without restarting the series.

UCSF Health will continue to provide the vaccines within this window and as close to the recommended 3-4 weeks as possible. We are continuing to allocate second doses from the same manufacturer for all of our vaccine recipients at this time.

## ADDITIONAL VACCINE CLINIC OPPORTUNITIES OPENED

UCSF is now operating vaccine clinics at Parnassus, Mission Bay and City College. With the need to ramp up volume quickly, we are filling roles with UCSF employees while stable staffing is identified. New opportunities have been opened at all three sites, with the greatest need for non-clinical roles. If you are interested in these opportunities, please sign up as follows:

For any RN, LVN, NP, PA, MD or dentist, please do not sign up through Samaritan. Please complete this [online form](#) to facilitate role-appropriate scheduling.

### Signing up for non-clinical roles:

1. Access the [Workforce Redeployment Platform](#)
2. Click on “Log in”
3. Finish creating your profile (if you haven’t already done so)
4. Click on “Search Opportunities” and search for “Patient-Facing Runner/Check-in” positions
  - Please note, these positions are typically at the bottom of the page
  - There are separate positions for each site (Parnassus, Mission Bay, City College)
  - There is also a search bar on the left side of the page, you can enter any of the keywords in “Patient-Facing Runner/Check-in”
5. Review the available shifts, and click on “sign up”
6. Be sure to complete required [COVID-19 Prevention eCourse](#), [daily self-screening](#), and any other **pre-qualifications prior to your shift**. These requirements will be listed in both the job posting and the confirmation email.
7. Plan to **check back regularly** for sign-up opportunities, as new shifts will be added and vacated periodically.

## VISITOR RESTRICTIONS RELAXING NEXT WEEK

We have met the three criteria needed to relax our visitor restrictions:

- a. UCSF in Orange surge status (or less) for 7 days – **Met**
- b. AND, San Francisco Shelter in place status: Lifted – **Met**
- c. AND, Test Positivity Rate in SF and 4 Neighboring counties, 7-day average: <6% – **Met**

|                                 | 1/23 Sat | 1/24 Sun | 1/25 Mon | 1/26 Tues | 1/27 Wed | 1/28 Thurs | 1/29 Friday |
|---------------------------------|----------|----------|----------|-----------|----------|------------|-------------|
| UCSF Surge Status (for 7 days)  | Red      | Orange   | Orange   | Orange    | Orange   | Orange     | Orange      |
| SIP Lifted                      | In place | In place | In place | In place  | In place | In place   | Lifted      |
| Test Positivity (7-day average) | 7.4%     | 7.1%     | 6.8%     | 6.6%      | 6.2%     | 6.0%       | 5.8%        |

Adult Hospitals: Starting **Tuesday February 2<sup>nd</sup>**, we will be returning to our Orange Surge level visitation policies:

- a. Resume General Visitation for inpatients (one visitor regardless of medical or caregiving necessity) from 2 – 8PM
- b. Allow 8 visitors to be on the exception list at the End of Life

- c. Allow 2-4 visitors at the bedside at the End of Life, depending on the size of the room and patient acuity.
- d. Surgical/procedural patients will be allowed one escort into the surgical waiting areas (space permitting), however will not be allowed into periop areas without approval.

Benioff Children's Hospital - SF: Starting **Tuesday February 2<sup>nd</sup>**, we will be returning to our Orange Surge level visitation policies:

- a. Resume two caregivers to be together visitor hours 2-8 PM, and one caregiver overnight.
- b. Allow 8 visitors to be on the exception list at the End of Life, with 4 allowed at the bedside at any given time.
- c. Peds Peri-Op will allow 2 caregivers during Pre-Op and PACU, but we strongly encourage only one caregiver wait in the SWA during the procedure related to space constraints and the need to social distance.
- d. Pediatric ED visitation will remain at one caregiver.

Please allow time for the [visitor policy](#) and [tip sheets](#) to be updated. They will be available through these links on Monday.

### **USE SOCIAL MEDIA TO ENCOURAGE VACCINATIONS**

To encourage vaccinations in our community, UCSF is launching a social media campaign to help spread the word. Already got your COVID-19 vaccine? Print out a [UCSF Health](#) or [UCSF Benioff Children's Hospital](#) sign and write-in why you got vaccinated. Take a photo and share it on social.

- Use the hashtags #IGotTheShot #UCSFProud
- On Twitter make sure to tag @UCSF @UCSFHospitals @UCSFChildrens or @UCSFBenioffOAK
- On Instagram make sure to tag @ucsfhealth @ucsf @ucsfchildrens

### **REMINDERS**

#### **TRAVEL GUIDANCE REMAINS**

On Jan. 25, Gov. Gavin Newsom lifted the statewide stay-at-home order, and in response, San Francisco Mayor London Breed announced that [some activities will resume](#) in San Francisco starting at 8 a.m. on Thursday, Jan. 28. The City and County of San Francisco (CCSF) mandatory 10-day quarantine for anyone traveling to San Francisco from outside the nine-county Bay Area remains in effect.

As a reminder, the following [UCSF Travel Policy](#) applies to all UCSF, UCSF Health and Benioff Children's Hospital Oakland employees and students entering San Francisco after travel outside the nine-county Bay Area or four-county Fresno area. All employees whose responsibilities require them to be on-site should return to work without quarantine after attesting [via the Conversa screening tool](#) that they are asymptomatic and are aware that they will be required to complete three COVID-19 tests.

#### **SIGN UP FOR MYCHART**

**You will be notified through MyChart when you are eligible to receive the vaccine.**

- **If you don't have a MyChart account, please sign up [here](#).**
- New and [existing MyChart users](#) should make sure their notification settings allow email and text alerts.

#### **COVID RELIEF**

It's important to stay at home if you have COVID symptoms. UCSF also has developed an [Emergency Catastrophic Leave Donation Program](#) to support faculty, non-faculty academics, and staff employees across all of UCSF (Campus and Health) who are unable to work due to COVID-19 impacts.

### **FREQUENTLY ASKED QUESTIONS**

**Will UCSF patients who get specialty care, but not primary care, from UCSF be able to get a vaccine from UCSF?**

We will offer the vaccine to all UCSF patients. We are following CDC and CDPH guidelines, which means we started with patients who are age 75 or above.

### **Do we plan to establish mass vaccine clinics to reach communities of color?**

UCSF Health is partnering with the City and County of San Francisco on a drive-through mass vaccination site in the parking lot of City College. The City requested operational assistance with the site on Jan. 13 and by Jan. 22, UCSF Health stood up the site and individuals received their first vaccinations.

The site is open to the public, including UCSF Health patients. We are working with community-based organizations to invite members of the surrounding community who have been particularly impacted by COVID-19 – based on CDC and CDPH guidelines – to come to the City College site, and to open a vaccination clinic in the Mission.

We will continue to work with organizations, and with our own departments, to assess who is and isn't getting vaccines and develop targeted outreach.

### **How do you assess potential allergic reactions at the drive-through clinic at City College?**

We are following a process that is typical for drive-through clinics. After individuals receive the vaccine, we inform them of possible reactions and ask them to park their cars for a few minutes, so we can visibly monitor them. They also can honk their car horns if they have a concern. To date, we have seen few reactions to the vaccines.

### **What do you do if there are vaccines left over at the end of the day?**

We have a pharmacist on site at our clinics who can prepare immediate doses if there are additional shots in an opened vial at the end of the day. There are 10 people on a daily stand-by list to whom we reach out and invite to receive a vaccine:

- people with invitations but who were unable to schedule
- people who were scheduled but preferred an earlier appointment
- on-site unvaccinated team members.

We do not open additional vials and never deliver more shots than what is in the opened vial. To date, out of more than 35,000 administered doses, only six were unused and were donated to research.

### **FREQUENTLY USED LINKS**

View COVID-19 data dashboards: UCSF Health [COVID-19 Enterprise Dashboard](#) ; Hopkins [COVID-19 Dashboard](#) (for World, USA and CA #s); SF Chronicle [COVID-19 Dashboard](#) (CA, County and SF#s)

Occupational Health Services: Continue to work/return to work [detailed staff guidelines](#); COVID-19 Hotline 415.514.7328; [COVID+ Employees FAQs](#)

[UCSF Health COVID19 Infection Prevention Website](#)

[COVID PPE Guidance](#)

[UCSF Travel Policy](#)

[UCSF Town Halls](#)

[Infectious Disease Digests](#)

[Dept of Medicine COVID Grand Rounds](#)

[Emotional Health and Well-Being](#)

[BCH SF Clinical Digests](#)

Daily Employee Health Screening: Text "Screen" to: 83973 or [UCSF Online Health Screen](#)

[UCSF COVID-19 Vaccine Information Hub](#)

**For questions related to this newsletter, please email [COVID19UCSFHealth@ucsf.edu](mailto:COVID19UCSFHealth@ucsf.edu)**

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