



# UCSF Health COVID-19

October 1, 2020

## TOWN HALLS

The next UCSF Health town hall will be held Tuesday, October 13 from 4-5 p.m. You can join at this [LINK](#).

## COVID-19 UPDATES

### COVID EXPOSURE NOTIFICATION PROGRAM LAUNCHED

UCSF has started piloting [CA COVID Notify](#), the State of California's smartphone-based system that sends users an alert if they've had a possible high-risk exposure to COVID-19. The pilot program is entirely voluntary and users can choose to opt in or out at any time. Users' personal information and location data is never collected or shared, and user identities are strictly confidential. To learn more about the pilot program, eligibility requirements and how to enable CA COVID Notify on your smartphone, visit [UCSF's CA COVID Notify website](#).

### FLU VACCINATIONS FOR PATIENTS AND EMPLOYEES

Over the past few weeks, we have provided flu vaccinations for almost 7,000 patients (8% of our 86,800 empaneled patients) through our weekday and weekend primary care clinics, with MyChart self-scheduling now available for patients. We also plan to open our drive-through flu vaccine clinics on Tuesdays and Fridays at Laurel Heights, starting Oct. 6. The efforts are being supported by a series of communications, including an e-newsletter to 500,000 patients, MyChart notifications, new web materials, and [posters for adult and pediatric clinics](#). Flu shot screening and documentation is enabled in APeX across specialties.

You can get your flu shot at the sites below and now see an updated count of employee compliance every Friday at this [site](#).

- Find the flu deputy for your unit by visiting the [Occupational Health Services \(OHS\) flu site](#).
- Get a flu shot through one of the [OHS flu clinics](#) in San Francisco, Oakland, Emeryville and Brisbane.
- Contact your primary care provider or access [other UC health plan options](#).
- Visit an [OHS campus site](#) during business hours, starting Sept. 28.

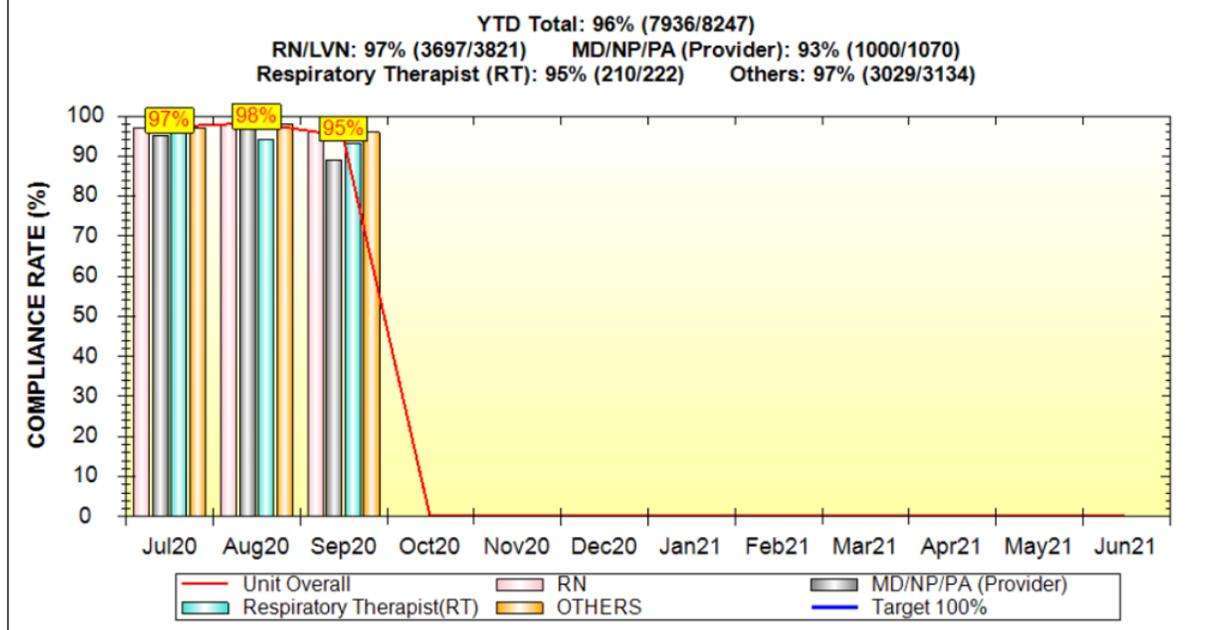
See [Frequently Asked Questions](#), or contact [flu@ucsf.edu](mailto:flu@ucsf.edu) for questions. Some details, such as how to file a medical exemption, have been updated in the FAQs. Questions about the UC Flu Vaccination Policy: <https://coronavirus.ucsf.edu/faqs/flu-policy> or contact [FLU@UCSF.EDU](mailto:FLU@UCSF.EDU)



**UCSF Health President & CEO Mark Laret and COO Sheila Antrum get their flu shots.**

## COVID COMPLIANCE: HAND HYGIENE, MASKING & PHYSICAL DISTANCING

HCP Mask	HCP Eye Protection	HCP Physical Distancing	Patients, Visitors, Caregiver Mask	Overall Compliance
99%	88%	97%	90%	94%
(2245/2258)	(1889/2138)	(1718/1774)	(1325/1465)	(7177/7635)



With the increase in patients, visitors, learners and health care personnel, and the tremendous work done to provide safe spaces for charting, consulting, breaks and eating, the COVID Compliance Task Force was charged with standing up a program to determine UCSF Health's compliance with COVID transmission prevention efforts. Observed/reported compliance includes appropriate mask wearing by health care personnel, patients, visitors and caregivers; use of eye protection by healthcare personnel; physical distancing as volumes and teaching resume at normal levels; and hand hygiene.

Seventy-six observers have been engaged and trained, who recorded 7635 COVID compliance observations during September. Additional observers are welcome! COVID compliance is 94%. The two areas for improvement, in order to keep our health care personnel safe, are:

- Wearing eye protection when providing care for all patients, and
- Ensuring patients, visitors and caregivers are masked when healthcare personnel are in the patient room

Communications rolled out recently about reminding patients and their visitors to remain masked while health care personnel are present. Hand hygiene compliance for the month of September is 95% with 3080 observations. The requirement for observations has increased this year to **40 per month per unit**. Of 42 inpatient units, 15 reached that threshold. Of all ambulatory units, 3 met that threshold. You can see your own unit's data [here](#).

### REGISTER FOR YMCA LEARNING CAMPS

Registration is currently open for YMCA Learning Camps onsite at UCSF for the 4-week session beginning October 13. YMCA Learning Camps provide distance learning support and enrichment activities at Laurel Heights, Mission Bay and Parnassus Heights for children in Transitional Kindergarten through 8<sup>th</sup> grade. To learn more and get instructions for registering your child, please visit [this page](#).

## REMINDERS

### EMERGENCY CATASTROPHIC LEAVE DONATION PROGRAM

The [Emergency Voluntary Catastrophic Leave Sharing Program](#) supports employees across UCSF who are unable to work due to COVID-19. Visit the [COVID-19 website](#) to learn more about receiving donated PTO or to donate to colleagues in need.

## IN THE NEWS

- Flu or COVID? As the flu season ramps up this fall and winter, every cough and sniffle will carry an extra worry: possible COVID-19 infection. With influenza, COVID-19, and the usual cold-weather respiratory infections in circulation, experts say it's bound to be a confusing season for people to sort out what to do when they fall ill. You can learn more from UCSF experts [here](#).
- In this [UCSF Medical Grand Rounds](#), the Honorable Mayor London Breed, San Francisco Department of Public Health Director Grant Colfax, and Director of Population Health Tomás Aragón will describe San Francisco's Covid-19 experience and how the city has successfully managed Covid thus far. UCSF faculty members Diane Havlir, George Rutherford, and Paul Volberding will explore how the work on HIV in the 80's and 90's informed our responses to Covid, and the role of UCSF in the city's successes. The session is moderated by UCSF Department of Medicine chair Bob Wachter.

## FREQUENTLY USED LINKS

View COVID-19 data dashboards: UCSF Health [COVID-19 Enterprise Dashboard](#) ; Hopkins [COVID-19 Dashboard](#) (for World, USA and CA #s); SF Chronicle [COVID-19 Dashboard](#) (CA, County and SF#s)

Occupational Health Services: Continue to work/return to work [detailed staff guidelines](#) and [simple sheet](#); COVID-19 Hotline 415.514.7328; [COVID+ Employees FAQs](#)

[UCSF Health COVID19 Infection Prevention Website](#)

<https://coronavirus.ucsf.edu/>

[COVID PPE Guidance](#)

[UCSF Town Halls](#)

[Infectious Disease Digests](#)

[Dept of Medicine COVID Grand Rounds](#)

[Emotional Health and Well-Being](#)

[BCH SF Clinical Digests](#)

For questions related to this newsletter, please email [COVID19UCSFHealth@ucsf.edu](mailto:COVID19UCSFHealth@ucsf.edu)

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