

On Friday October 31<sup>st</sup> we will begin screening all patients presenting to UCSF Medical Center for Ebola. Screening will occur for patients who present to all ambulatory sites (including lab and radiology), the ED and the hospital. A standardized screening and triage protocol has been developed using the tag line-

**ASK**

**MASK**

**ISOLATE**

**COMMUNICATE**

The following 2 questions will be *asked* upon presentation:

- 1) In the last 21 days have you traveled to Guinea or had contact with someone who was sick with Ebola?
- 2) Do you currently have a fever, headache, weakness, muscle pain, vomiting, diarrhea, stomach pain or unusual bleeding or bruising?

If the patient answers no to the travel/contact question the symptom question will be suppressed.

If the patient answers **yes** to the travel/contact question and **yes** to the symptom question:

- The patient will immediately be *masked and isolated*. No one should enter the room or perform further diagnostics and treatment until a team with appropriate PPE has arrived to transport the patient. If the patient appears unstable, call 911.
- A best practice alert will fire in Apex with a reminder to mask, isolate and then *communicate* with infection control at (415) 806-0269 8 a.m.-4 p.m Mon-Fri. Other times, notify nursing supervisor @ 353-1964 (adults), 353-9195 (peds).
- The infection control practitioner will assist with subsequent care including arranging transport to the isolation unit at Mt. Zion, notification of the Department of Public Health and arranging appropriate decontamination.

If the patient answers **yes** to the travel/contact question and **no** to the symptom question:

- As the provider, you will either be directly contacted by staff or alerted through an Apex BPA to confirm that the patient is asymptomatic by asking the symptom questions again.
- If the patient has symptoms, mask and isolate as above.
- If the patient does not have symptoms, you may complete your visit but also need to:
  - 1) Call infection control (415-806-0269) so that the department of public health can be notified (they will follow up with the patient).
  - 2) Provide the patient with education about symptoms of Ebola. The SmartPhrase entitled .ebolapatientinstructions may be used in the AVS or paper flyers are available in the clinics.

The module "Screening for Ebola in Non-ED Portals of Entry" will be completed by all clinic and ambulatory staff. It is available for your review at the link below. While geared to clinic staff, it provides more detail on the steps outlined in this email and only takes a few minutes to complete. A flow chart of the process is also attached to this email.

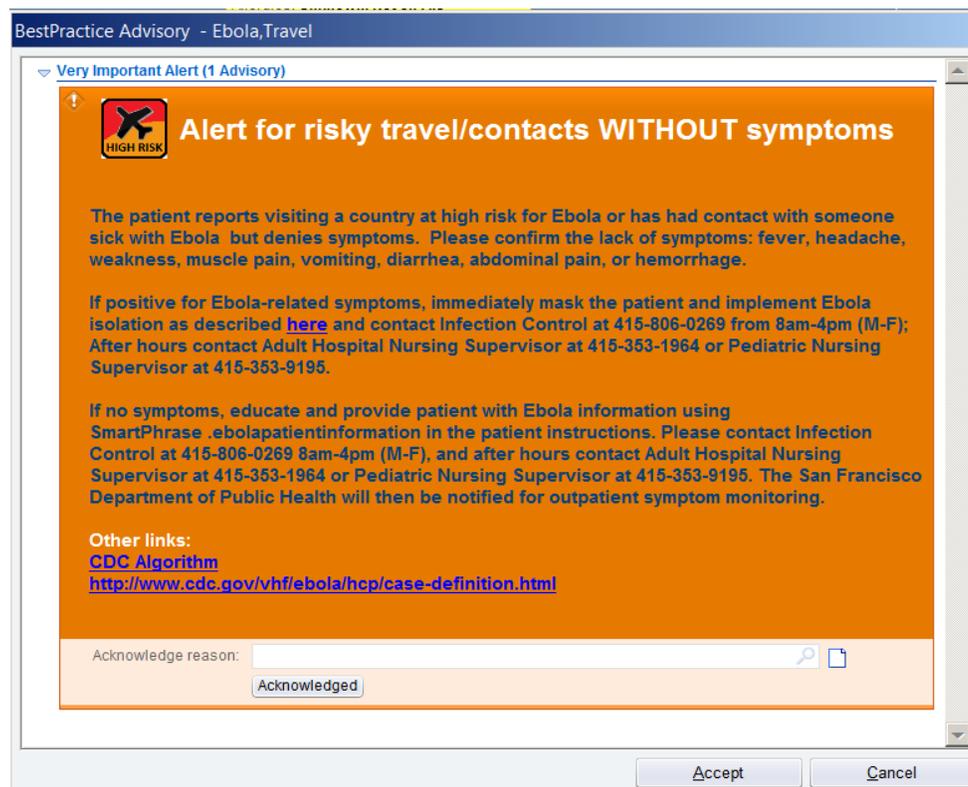
The procedures described here may change as recommendations for Ebola screening evolve in the U.S. We will continue to communicate key updates as frequently as necessary.

Thank you for your assistance with the screening and triage process. Be assured that all members of your care team have reviewed these steps. If you have any questions, please contact Adrienne Green, Associate CMO at [Adrienne.green@ucsfmedctr.org](mailto:Adrienne.green@ucsfmedctr.org) or Brian Lasofsky, Administrative Nurse-Ambulatory Services at [Brian.Lasofsky@ucsfmedctr.org](mailto:Brian.Lasofsky@ucsfmedctr.org).

Ebola Screening and Triage elearning:

1. Log into the UC Learning Center with your provider or UCID number, <https://learningcenter.ucsfmedicalcenter.org/>.
2. In the search field, type the keyword, **ebola**.
3. From the search results, select “**Screening for Ebola in Non-ED Portals of Entry**” and click the Start button.

Best Practice Alert (BPA) for Risky Travel/Contact *without* symptoms:



The screenshot shows a software window titled "BestPractice Advisory - Ebola, Travel". Inside the window, there is a section labeled "Very Important Alert (1 Advisory)". The alert has a red "HIGH RISK" icon and the title "Alert for risky travel/contacts WITHOUT symptoms". The main text of the alert reads: "The patient reports visiting a country at high risk for Ebola or has had contact with someone sick with Ebola but denies symptoms. Please confirm the lack of symptoms: fever, headache, weakness, muscle pain, vomiting, diarrhea, abdominal pain, or hemorrhage. If positive for Ebola-related symptoms, immediately mask the patient and implement Ebola isolation as described [here](#) and contact Infection Control at 415-806-0269 from 8am-4pm (M-F); After hours contact Adult Hospital Nursing Supervisor at 415-353-1964 or Pediatric Nursing Supervisor at 415-353-9195. If no symptoms, educate and provide patient with Ebola information using SmartPhrase .ebolapatientinformation in the patient instructions. Please contact Infection Control at 415-806-0269 8am-4pm (M-F), and after hours contact Adult Hospital Nursing Supervisor at 415-353-1964 or Pediatric Nursing Supervisor at 415-353-9195. The San Francisco Department of Public Health will then be notified for outpatient symptom monitoring. Other links: [CDC Algorithm](#) <http://www.cdc.gov/vhf/ebola/hcp/case-definition.html>". At the bottom of the alert, there is a text input field labeled "Acknowledge reason:" with a search icon and a copy icon, and an "Acknowledged" button. Below the alert, there are "Accept" and "Cancel" buttons.